Understanding the Renewal Calendar

In March 2023, Medicaid returned to its regular renewal operations, and Virginia started reviewing members' health coverage to make sure they still qualify. The calendar below shows the renewal process over the next 12 months and includes whose renewals will begin each month. Because the process takes 12 months to renew everyone, it may take several months before you hear from us!

When will my renewal process start?

The renewal process will begin two months before your renewal is due, shown in the calendar below. For example, if your case renewal month is February 2022, we will start your renewal process in October of 2023 (see Line #8 under Column A).

If you don't know your renewal date, you can call your local Department of Social Services (https://www.dss.virginia.gov/localagency/index.cgi), or Cover Virginia (1-855-242-8282) (TTY: 1-888-221-1590).

Overview – The Renewal Calendar

A	B	C
Unwinding Month #	**Your Case Renewal Month** ➡	**Your Renewal Process Start Month**
1	May 2023	March 2023
2	March – October 2020, June 2023	April 2023
3	November 2020 – March 2021, July 2023	May 2023
4	April – September 2021, August 2023	June 2023
5	October 2021, September 2023	July 2023
6	November 2021, October 2023	August 2023
7	December 2021, November 2023	September 2023
➡ **8**	**January – February 2022, December 2023**	**October 2023**
9	March – May 2022, January 2024	November 2023
10	June – October 2022, February 2024	December 2023
11	November 2022 – February 2023, March 2024	January 2024
12	March – April 2023, April 2024	February 2024

How will my renewal process start?

Virginia Medicaid takes the first step in the renewal process. If we can renew your health coverage without needing anything from you, you will receive a letter in the mail letting you know we completed your renewal and your new renewal date for the future. If we need more information, you will receive a packet in the mail with options for submitting your renewal online, via phone, or by completing the paper and returning it in person or by mail/fax.

Where can I find more details about the return to regular renewal operation?

See the following online resources on the Cover Virginia Website: [Renewal Process Flowchart](#), [Renewal Process Flow Sheet: Step-By-Step](#), [Renewal Process Flow Sheet: Where Are You?](#), and [Toolkits and Materials](#).

For questions, additional help, or language assistance services or large-print, call Cover Virginia at 1-855-242-8282 (TTY: 1-888-221-1590) or email covervirginia@dmas.virginia.gov.